

SUBJECT: SERVICE REPORT REF.

- CUSTOMER :

NON COMPLIANCE REP. DATE:

REQUEST RECEIVED ON :

DESCRIPTION :

Dear customer, please be informed that your non-compliance report has been received and will be managed with the internal protocol described above. All necessary checks will be carried out and the necessary Corrective and/or Preventive Actions will be taken so that this problem does not recur. As a containment action we will send the following items in free sampling:

Item code:

Item description:

Quantity:

We apologize for the inconvenience caused to you and remain at your disposal for any clarifications. Best regards.

